

**Campton Township Solid Waste Disposal District (CTSWDD)**  
**Meeting Minutes for the Public Forum of**  
**April 16, 2014                      7:00 p.m.**  
**held at Campton Community Center**

**Call to Order and Welcome**

President Berry called the Public Forum of the Campton Township Solid Waste Disposal District to order at 7:00 p.m. President Jack Berry, trustees Debby Ballot, Mark Gordon, Denise Morgan and Dave Phillips were in attendance.

**Welcome General Public**

President Berry welcomed all in attendance for the assistance they were about to give for negotiating the next CTSWDD 5-year contract. A list of attendees is available upon request. He mentioned that anyone interested in serving as a trustee in CTSWDD should ask to apply for the position as there will be an opening in June of this year. Any interested residents are encouraged to attend our regular meetings held on the 3<sup>rd</sup> Monday of each month.

**Pledge of Allegiance**

Trustee Ballot led the group in the Pledge of Allegiance to the American Flag.

**Agenda Review and Meeting Ground Rules**

Trustee Phillips presented to protocol for a public meeting.

**Purpose of Public Forum and Introductions**

President Berry stated that this was a forum for the attendees to learn what CTSWDD was about and to share their opinions, concerns, and ideas with the CTSWDD board.

**History of CTSWDD, 2005 Process, 2010 Renewal, 2015 Decision, Purpose of Survey**

President Berry stated that there are 5 members on the board, all residents, and there are term limits. The Campton Township Board of Trustees selects the board members. In 1990s the Campton Township Board decided it was in the best interest of the township citizens to make a solid waste district. In 2000, the first contract was written with a cycle of contracts every 5 years. In 2005 CTSWDD asked for the public's opinion, as we are tonight and with the survey, to help guide the negotiation of the next contract. An RFP was issued to 10 waste haulers of which 3 serious bids were received. There are about 4,700 customers so it is a large contract. Waste Management not only had the lowest cost, but provided the most services. That was when residents received the recycling bins free of charge. That is the kind of service we can negotiate into a contract. In 2010 there was another public forum and survey and it was decided that the CTSWDD would renew the contract with Waste Management. In 2015 we are again asking residents to fill out a survey online or a hard copy which can be filled out at this Public Forum or mailed. A mailer was sent out and the Village of Campton Hills sent an email blast with the CTSWDD address where the survey can be filled out. With the information received we will try to negotiate a contract that will bring the most wanted services for the lowest possible price. This will include the decision on whether to make a Request For Proposal (RFP).

## **Waste, Recycling and Yard Waste Volume Reports and Trends**

Trustee Morgan said that reports are received monthly from Waste Management on tonnage from Trash, Recycling and Yard Waste. We make a report comparing the data over a 5-year period to see trends and check any discrepancies. We also receive reports when customers call in to Waste Management and if we see that a customer was not happy we follow-up, trying to make it a better experience the next time that situation occurs. Our goal is to try to make sure there is every opportunity to recycle as much as possible.

## **Funding**

Trustee Phillips explained that CTSWDD is not a taxing body. When the district was formed there was an initial kitty set up, which has long since been depleted. These funds were used for communications to residents including refrigerator stickers identifying what could be recycled, newsletters, etc. We spend \$5,000 - \$6,000 a year on communications. We have an independent CPA that checks to make sure that everything is handled correctly. It's not a lot of money but we want to be as transparent as possible. Our accounting statistics can be found on our web page. There is a surcharge written into the contract that we have never exercised.

## **Q & A Discussion**

President Berry - We try to be there for the residents. Waste Management is the current service provider. We have a good group of residents that try to make the best decisions for the 4,700 or so residents in the CTSWDD. Trustee Ballot added that we are all volunteers on the board, we are not funded by the township. President Berry started the discussion off with the first question on the survey: How would you rate the existing service provider? Please make your responses as specific as you can.

Comments in order:

Resident - He lives in unincorporated Kane County, Campton Hills is next door. Says that the garbage trucks don't pay any attention to what is coming out of the trucks. Garbage is all over the yard, in the trees, shrubs, all over. He called WM and they said that they don't take plastic bags. He said he put paper goods in the plastic bags so it doesn't fly all over the neighborhood. It is WM's job to pick up the recycling that flies out of the bins. Every week he goes through the same scenario. He asked CTSWDD to look into recycling bags from the vendor to put the paper goods in. He gets paper in his yard with other people's addresses on it. He would take it back to them but it isn't his responsibility.

Resident - He thinks WM does a good job. He really doesn't have the garbage blowing around. They have people going through garbage in his neighborhood looking for things but really not a problem for him. Some of the neighbors have their bins overflowing then some recyclable fly around. No animals really get into the garbage so he really doesn't have any problems.

Resident - He is very satisfied with WM. He wonders how people in neighborhood pack their trash. He sees that some of the people don't bag items and that causes items to fly around. He bags the items so they really don't have a problem. He travels three states for his job and has seen much worse. He stated that WM has been impeccable. When there were major rains a few years ago, his basement flooded and they put out 25 rolls of trash. He got quotes on taking the trash away and they were as high as \$3,000. He was told that 4 rolls were the limit, but the hauler said he felt sorry for all the people that had the flooding and took all 25 rolls.

One time he saw that a truck was leaking oil. He called WM, they stopped that truck and sent out a replacement truck minutes later.

Resident - At times WM will dump recyclables in the front truck bin and not dump it into the back of the truck. The truck will be going down the road and it swirls around and out of the bin then blows around the neighborhood. Occasionally, a truck will have a grate on the top of the bin to keep it in but not always.

President Berry – These are the types of things we can spec in a contract. We are not going to call WM right now but we are taking notes. The survey is good, but face to face we get more detailed information.

Resident - He is happy with the waste management service, but says when he was behind one of their trucks a piece of plastic would blow out every 100 yards or so for several miles. Maybe it's our own fault for not bagging the plastic bags. Maybe they need to get a different kind of truck. Maybe we need to be educated that we should put bags in a bag and tie it.

Resident - They used to place plastic bags full of shredded paper in the bins but the garbage truck driver said they don't take them anymore. She asked WM what to do and they said that they don't know what is in a tied up bag. He told her that she could take it out of the bag, but then it flies all over the neighborhood.

Resident – He noted that thin plastic bags need to be recycled at the grocery store.

President Berry - There is some inconsistency on what recyclables can and can't be put in the green bins. Campton Township has one of the highest recycling districts in the area. Part of this success comes from have a bin where recyclables can be co-mingled. There is also inconsistency on what the truck drivers will and won't take. This forum is an excellent communication opportunity. There are also inconsistencies on what can be recycled between Kane County, CTSWDD and the municipalities.

Resident – She asked why they wouldn't take a plastic bag of recyclables. The driver said he could not see what was in the bag. She could be trying to get rid of yard waste in the recycling bin.

President Berry – WM has a process that they have to work through. They only have a capacity to deal with certain things. They probably see all kinds of crazy things come through.

Trustee Ballot - Shredded material can be placed in a clear plastic bag. With a clear plastic bag they can see what is in it.

Resident – I had a question for WM but they said that I need to talk to you people. She lives alone and does not make enough garbage or recyclables to fill a large garbage bag or container in four weeks, so she puts it out every other week. Sometimes it isn't enough to keep the garbage bag from blowing away. She is wondering if there could be another rate for someone who only puts out a partial bag every other week.

President Berry – We can put something like that into a contract, but whether it pays to have something like that in a contract is another thing.

Resident – I have been seeing my neighbors put out large amounts of garbage every week and I have been paying for the same kind of service for 14 years and think it's ridiculous.

Resident – Back to a previous question. WM will take shredded paper in a paper bag. It is the same kind of recyclable so they don't have two kinds of recyclables mixed together.

Resident – A second person said they also do not produce enough garbage to be charged the full rate. She contacted WM wondering why there wasn't a special rate for less garbage. WM told her that the rate was divided between all households. WM told her to talk to CTSWDD about putting it in the new contract.

President Berry – There are gradations in the contract. For example, if you want the driver to come up to the top of your driveway, you can pay to have that done. We need to take another look at the gradations for the next contract.

Resident - He is tickled over the job that WM does. Occasionally there will be an item that blows through the yard. Two weeks ago there was a cake top from Jewel that was in the yard. Last spring, there was one time where they had more recycling than would fit in the bin. It was all wrapped up nicely but the driver left a note that they did not take any recycling that was not in the bin.

Resident – He gives a 9 or 10 across the board to WM, they do an excellent job. He remembers the original referendum and the current contract is quantum leaps over what it used to be in recycling. Campton Township leads in recycling over just about any place. The recycling bin for free was a stroke of genius. Suggests when the driver is going to be getting a head of steam or on windy days to dump the trucks collections bin in to the back of the truck. Kane County used to have hazardous waste collection days. He is wondering if Kane County or CTSWDD are thinking of reconstituting hazardous waste collection days.

President Berry – Thanked him for his comments and the recognition because some of the trustees were involved back then. We do have a relationship with Kane County coordinator and it is within our bonds to try to influence that. Right now you have to take hazardous waste to Fire Station #4 in Naperville.

Resident - South Elgin will come to your door on a call basis.

President Berry - We can write that in to the next contract too, but it may increase the cost of service. It's a balance of what we need and what we can afford. If we can get services and it will not affect the rate, we would include it.

Resident - Keeping paper out of the landfills is one thing but keeping hazardous chemicals out is more important. The board has done a tremendous job as volunteers, kept the cost down, made recycling go up, but if there is an extra charge or hazardous waste could be picked up once every 6 months, that would be great.

President Berry – We are taking baby steps with the sharps (needle) disposal. We are trying to get that into the community and make it a free service. But you are talking about chemical wastes, right.

Resident – Yes. I'm talking lawn products to oil and paints. Things that pile up in your garage until you have time to take a trip out to Naperville.

Trustee Phillips - If you drop off something that is hazardous waste would you be willing to pay a surcharge to drop it off or do you think it should be included as a base fee?

Resident – If it's extremely reasonable. He hasn't looked into it enough, but thinks there is no charge in South Elgin. Kane County used to do it for free on the collection days.

Resident – I live by Wasco Nursery and give WM a 10 across the board. For \$79.76 a quarter, that's like \$19 a month. He wondered how we could get it lower than that. Right now we are struggling with variable pricing from our electric companies. When you put all this trash, WM takes it all, and we can put out as much as we want.

Resident – She lives at the corner of Westwood & Rte. 64 and would like to make a comment on dumping the trash before heading down the road. Right now the WM trucks dump the collection bins in to the back of the truck and all the loose pieces end up in her yard.

Resident - In response to above, Westwood & Rte. 64 due to the contour of the area has a tunnel effect. He agrees that they need to dump the collection bin in to the back of the truck, maybe with a cover.

Resident - He used to work for Vandermolen in 1962. They picked up the garbage cans back then, it was not automated. It was 2 guys and if you dropped garbage you went and picked it up. If they didn't pick it up they were in trouble, no if's, and's or but's.

Resident – He has no problem with the service but he has two problems with WM. 1.) We should not be paying a fuel tax, he would like to see a flat rate, no surcharges. 2.) They charge us 4 months in advance but if we are late 30 days they charge us \$5. What about the other 3 months that they already have out money. Why should they charge us a \$5 fee, it doesn't make sense.

Resident – How is CTSWDD going to handle new technologies like natural gas powered trucks, lower gas emissions, lids on carts including carts on a limited basis? How is that going to be negotiated?

Second question, if you decide to go with an RFP will the public be able to comment on the specifications before it goes out to vendors? Are the residents going to see the RFP in draft for before it goes out to bid?

President Berry – It depends on timing. We should also ask about trucks that run on biodiesel and electric trucks. We will need to look at those things with the vendors.

Resident – How are you going to handle trying to be more environmentally friendly? Other communities are doing more forward thinking waste management.

President Berry – Let’s focus on that for a few minutes. If we were to have more forward thinking, what would those things be? Do we want to tell them what kind of trucks we want or do you want to have them do food composting?

Resident – Let’s take recycling. Some communities now have single-stream recycling at the curb. Since the contract is 10 years old we should look at the recycling industry to see how we can get a better price from the types of recyclables that are picked up.

President Berry – That is exactly what we are trying to do. Again, I want to remind the residents that they are invited to the monthly meetings. They are open to the public and the best bet to see the RFP. Also, you can go to the web page to solicit input.

Resident – One truck used to take everything all at one time, waste, recycling and yard waste. Now we have 3 trucks going through the neighborhood. Maybe they found that they fill up faster and actually make more trips with the one truck method. I would be interested to hear about this.

President Berry – Going back to the possibility of an RFP or negotiations, we have those discussions during our regular monthly meetings.

Trustee Phillips – As we move through the process, we can utilize the webpage again for the RFP to solicit input.

Resident – For the previous RFP there was a scoring matrix. Are you going to use that matrix again? Is it going to be updated? Can we see what the scoring matrix is for the RFP?

Trustee Phillips – For the 2005 contract and now in 2014 CTSWDD has hired a consultant to help us with negotiations. Some of these multiple community districts and our consultant, the executive director from SWALCO, know what is current in the industry.

Resident - In terms of waste vs. recycling what is the cost analysis show?

President Berry - Recyclables are becoming a commodity. There tends to be some ups and downs in those markets. Negotiating as a big recycling customer gives us a better latitude. We don’t have specific numbers on this but as we decide what we want to have in the contract we can use the tonnage figures for leverage.

Resident – She is happy with WM other than the debris in yard. She wants to sell the house but WM says that even though they are not putting out garbage they must continue paying the bill.

Trustee Ballot – That may be what you were told but we don’t believe that this true. We will follow up with WM on this. You are able to stop collection and stop the bills, but you are not allowed to get a different hauler.

Resident – It used to be that different haulers were all going through the neighborhood.

President Berry – When everyone negotiates their own bill with different haulers, prices are higher.

Trustee Ballot – Economy of scale.

Resident – Communication is important. He applauds CTSWDD. Do we get figures on what the residents recycle incorrectly? An example would be the plastic bag scenario discussed earlier. It would be a good article for the next newsletter.

Trustee Morgan – No we do not, but I will see if we can get that information. I will ask if the drivers have to make a log entry if they put a note on someone's recycling bin.

Resident – He was told by another resident that plastic bags had to go back to the grocery store.

Trustee Ballot – If you put all your grocery bags in a grocery bag and tie it up WM will take it. When the bags are loose it clogs the machinery.

Resident – He would like to know more about the process. An example is the oat meal box, it is cardboard with a plastic ring. Not sure what part is recyclable or if they need to be separated. He would like to have a tour of WM recycling process.

President Berry – Actually WM has some great online videos of the process.

Resident – He has had some trouble finding those online videos.

Trustee Morgan – When we find more detail on some of these questions maybe we should post it on the website. There is a link to WM recycling on the website now where you can watch the video of the process.

Resident - If there is ever a doubt he puts it in the recycling bin.

Trustee Gordon – Our newsletter defines what you can put in and what you cannot. You should check the guidelines. If you put garbage in with recyclables, it will contaminate the whole load then it all has to go to the landfill.

President Berry – It is all about reduce and reuse. We need to better educate the public.

Resident - Of the Campton Township recyclables, how much gets rejected? If 10% is rejected, then the public needs further education. Campton Township has gone from 0 recycling to one of the best. We have gotten an education here today.

President Berry – We would like your thoughts on providing a waste recycling bin free of charge.

Trustee Morgan – Currently the recycling bin is provided free of charge but residents are charged a fee if you are renting a waste bin.

Trustee Phillips – bulk billing \$20/month not unreasonable but some residents don't produce enough waste to warrant these rates. So the question becomes should billing be based on weight recycled vs. weight buried or just a flat fee?

Resident – If they gave us a bag once a month, that would work. A lot of times the truck just drives by because there is no bag.

Trustee Phillips – That is very interesting, maybe you could use a sticker.

President Berry – So a pay as you go set-up. What if the truck weighed your recyclables, then weighed your waste, then you were billed based on that?

Resident – Oh, that would be a lot of extra stuff to do. I just usually have a couple of little bags so I don't even put anything out.

Resident – It seems that is an incentive for me to put my trash in her trash can. If she's watching, I'll go to the park. I've seen that happen in Michigan.

Resident - Does board know how much money WM gets off our recyclables dollar wise? If we take cans in, we get .34/lb. How come we are getting charged all this money?

Trustee Ballot – Recyclables have a cyclical type of cost or profit. Sometimes it costs WM a lot of money, sometimes they make out from what we recycle. It depends on what cycle we're in to recycle that material.

President Berry – Within the last 10 years recyclables have become a commodity. Now there's a greater market for many recyclables. It is an opportunity for us to gain. I don't know that that means yet for us. We're going to pursue that.

Resident – So you don't know what the amount is dollar wise?

President Berry – We know in a general sense because of the reports we get but we don't know what that translates to in actual dollars.

Resident – I have a general comment, obviously a very intelligent group. We have approximately 4,700 residents in Campton Township, 208 took the survey, that's about 4%. In business sense, that would be a horrible number of responses. As far as this meeting, there is about a .003% interest.

President Berry – So let me give you a comparison here. The attendance here tonight is about a 40,000% increase from 5 years ago. In 2005, there were 2 people that showed up. One was a waste hauler interested in the business and the other was actually a citizen.

Resident – I didn't realize that trash was so complicated. You take the trash out and you dump it. A truck comes, they load it, then they go and unload it. I was in the marines and can say that Americans are pretty simple, as a country we are getting simpler, as a society we don't want anything complicated. As Americans we don't want to care, we don't have time to care. We want to take our trash out. We want keep our flat rates, keep our rates down as low as they

can be. My rates have gone up \$10 in 15 years, that's pretty good. WM didn't raise the prices that much. I look out on trash day and I see one neighbor that doesn't have any recyclables. The lawyers next door throw all their trash in the recycling bin. Another neighbor burns all their leaves. We don't have burning laws, that's all cancerous, leaves are cancerous items. We worry about recycling but we burn the leaves. That's all cancer going in the air. For you gentlemen that are making this proposal, for most Americans want to keep it simple. When it comes to garbage, keep it simple, 2 bins, drop it in there. These guys come around with green trucks, they come and they take it away. We can probably correct some of their problems with trash blowing, I get that. Get the sticker that tells us what to recycle, and keep the flat rate. With variable rates, unfortunately, there is only 4-5% that want to take care of a little bit of trash vs. a lot, we will all pay more for that. To you point coming in, if we pay less or more for weight, geez, then I'm going to just dump it on Rte. 64.

President Berry – We are just asking a question. We are not saying that is what we are going to go with. Just like the question of whether you would like a cart for your trash. If the waste hauler was required to provide a waste cart to you free of charge, would that be a perceived value to you?

Resident – I'm not sure what you're talking about.

President Berry – A wheeled lidded cart for waste with a green lid.

Trustee Morgan – Right now you get the recycling cart with the yellow lid for free but if you requested a trash cart with a green lid you pay to rent that.

Resident – I'm sorry, mine was getting ratty, I saw a wheeled cart one day at Lowe's, paid my \$50 or \$40, so I have a wheeled cart. I didn't know people were paying to rent the cart.

Resident – Where do you store all this stuff?

Resident – You don't have room, this person needs a bigger one, this lady doesn't need one, I would like a square one. Everyone's probably got different needs.

Resident – For the person that doesn't have a lot, why can WM just sell them a garbage bag for \$2 a bag. Whenever you have enough you put it out, so it's pay as you go. How about stickers? She can use anybody's bag and she just puts a sticker on there. That way she's not obligated to pay what we all do but she still gets her garbage picked up.

Resident – I have a couple of comments. I've check a couple communities. We have one of the lowest rates and the best value for the rates we pay. WM or anybody else is going to make a profit on recycling, that helps mitigate the rates. It gives them the ability to give you a lower rate, that's a positive. Ultimately, what is the value and what is the lowest price for that value are you going to get? For the last 15 years, they have done a good job. As to your question about weighing to encourage more recycling, is there another alternative to weighing that would boost the amount that people would recycle?

Trustee Phillips – I think it goes back to the communication of everything that can be recycled. We are always looking for ways to better communicate that. One of the questions on the

survey, for example, asks about recycling batteries. We can already recycle household batteries but most people don't seem to know that. Going back to invoicing, they could probably communicate what more can be recycled. You get that every quarterly. It could be a reminder to recycle.

Resident – How do you get people to recycle more? Obviously, there's got to be incentives. In the northwest suburbs they only get to put out just one can a week for waste and one can for recycling. You would make sure that you are not putting recyclables in the garbage can. If they have more waste then you have to buy a sticker for it.

Trustee Ballot – That's funny because we have prided ourselves that our contract allows us to put out as much garbage out every week as we want. You are not limited to 2 bins, 4 bins, 6 bins. You can put out an many bins as you want to. That's good information that you want it restricted.

Resident – That's not what I'm saying. The question was how to encourage recycling.

Trustee Ballot – If that would encourage you, then that's something we need to look at.

President Berry – Being respectful of everybody's time, what have you come to tell us that we haven't talked about yet.

Resident – I offer a suggestion about recycling if I may. A lot of the recycling bins since WM started the program have been out there for a while. I vaguely remember a sticker on top of my bin that talked about what we could recycle. If that is kind of out of date, maybe we can get a pictogram kind of sticker slapped on to the top currently showing what can be recycled. I say a pictogram because we don't want to read a lot.

Trustee Gordon – Under our contract, we recycle what other communities don't. We can recycle batteries by putting them in a plastic bag and putting them on top of the recycling bin. We can recycle batteries, but not light bulbs. You can take them to Home Depot, Menards, Lowe's, Ace Hardware but you cannot throw them in to the recycling bin. If lights are thrown in the recycling bin the whole load of recyclables will be contaminated and go to the land fill. People need to understand that they can recycle some things but others they can't.

Resident – Under the current contract, the trash gets picked up in a packer truck, most likely goes to a transfer station, then gets loaded into a transfer vehicle. Do they have designated transfer truck routes they have to take or can they take any truck route?

Trustee Ballot – We don't know that.

President Berry – Why is this important to you?

Resident – Some communities have designated truck routes for transfer trailers. Then the hauler is then responsible to pick up litter along these routes. If the transfer trailers are not tarped properly then the vendor would be responsible for the trash on those roads.

President Berry – That's a good suggestion. Thank you.

Resident – I use a lot of ink cartridges. I would like to know if we might be able to recycle ink cartridges. I know if you take them to Staples they will take them, but sometimes it's an extra trip to recycle one item.

President Berry – That service is not currently available through waste hauler. We will look into that.

Trustee Ballot – We should see if the hauler will take them because that is something that everyone has in their house now.

Trustee Morgan – Office Depot will give you a \$2 credit for up to 10 cartridges if you have a frequent buyer card.

Resident – Staples has the same deal.

President Berry – My wife is a teacher so she goes through quite a few cartridges, so that's a good suggestion.

Resident – We touched on Styrofoam. I assume that goes in the trash.

Trustee Gordon – You can take it to Dart Container in North Aurora. They have two bins for Styrofoam.

Resident – They take large packing pieces and clean food containers, but they won't take peanuts obviously because they would blow all over the neighborhood. It's off Sullivan Road, west of Rte. 31. It is self-service.

President Berry – This is something I wrestle with my wife with at the grocery store. I cringe when she picks up an item packed in Styrofoam and I will insist she buy the one packed in cardboard. She says it costs more but I say it's a quarter. I think we can afford to pay the extra quarter. So Trustee Gordon found this box and printed on the bottom of the box it says packing peanuts can be recycled by calling this 800 number for a location near you. We are going to try to pursue that. We are hoping that it is another way we can provide you guys with information about recycling some of the things that are more difficult. It isn't that it can't be recycled, the difference between a pound of Styrofoam and a pound of cans, it's a bulk issue. It's hard to facilitate.

Trustee Morgan – As far as packing peanuts, the UPS Store will take packing peanuts.

Resident – Put that in your next newsletter so they everybody will know that.

Trustee Gordon – If it can be recycled, there is has to be a use for it. A company has to be able to get, make a new product and make a profit. If it's going to be made into something new then it's going to be valued.

President – Another reminder that there will be a CTSWDD board member opening in June. If you are interested, we are happy to submit your name to the Campton Township Board of

Trustees. CTSWDD does not make the decision on the choice of trustee, the township board does that. If you have ideas, we have an email address on our website. Send us an email and tell us what you're thinking. If you find out something about recycling, send it to us and we will check it out.

Trustee Ballot – If you find out something nobody knows or you have an item of interest that will benefit others, we can post it on our website.

President Berry – So we meet here every month on the the 3<sup>rd</sup> Monday at 7:30, we would like to have you join us. We have public session as part of our agenda, like most other board meetings.

Resident – What is the schedule on whether you are going to go RFP or renegotiate with WM?

President Barry – We want to wait for the survey results before we make that determination.

Resident – One month, two months, three months?

President Berry – It's going to be sooner rather than later. I can't say it's going to be a month, but it going to be soon because the old contract is up in 2015 and we have to have enough time to give a fair opportunity to other vendors a chance to make up a proposal. So that's one of the things that helps keep our rates down too. WM knows that they need to keep rates low, they have a vested interest. If we feel, based on the feedback we're getting, in the next couple of months. The survey's been up a week and we're going to review the responses we get before making a decision.

Resident - Unless it's a big difference in price, be careful of taking on a new waste hauler. We are very happy, for the most part, with what we have. If we go with something new we will possibly be opening a whole new can of worms.

President Berry – We were able to keep the services flat and get 2005 we got you the green carts. We are right there with you, if it makes sense we will stay with WM.

Resident – For the most part, WM does a decent job. In the next newsletter it would be a good idea to clarify some recycling rules like putting plastic bags in a clear plastic bag so they don't blow around the neighborhood.

### **Next Steps and Meeting Close**

President Berry – I'll speak for the board here, we appreciate your time. I think we had some great conversations here. Hopefully you felt that this was worth your time. Pay attention to what we're doing. Give us feedback. Tell us how we're doing. We're going to consolidate this information and get a direction from this. Thank you for your attendance.