

Campton Township Solid Waste Disposal District (CTSWDD)
Meeting Minutes for the Public Forum of
March 21, 2015 10:00 a.m.
held at the Campton Community Center

Call to Order and Welcome

President Berry called the Public Forum of the Campton Township Solid Waste Disposal District to order at 10:00 a.m. President Jack Berry, trustees Mark Gordon, Robert Knowlton, Denise Morgan and Dave Phillips were in attendance. Vaughn Kuerschner, Public Sector Representative from Waste Management joined the trustees at the front of the room to answer residents questions.

Agenda Review and Meeting Ground Rules

President Berry presented the protocol for a Public Forum.

Purpose of Public Forum and Introductions

President Berry stated that this forum was for Campton Township residents to learn about the new Modified-waste program and ask questions about the program and the new contract with Waste Management. Along with answering the residents' questions the CTSWDD board is always interested in the residents' opinions, concerns, and ideas. If CTSWDD or WM does not have an answer to a question today, we will find out the answer and post it on the website.

Pledge of Allegiance

President Berry led the group in the Pledge of Allegiance to the American Flag.

History of CTSWDD, 2005 Process, 2010 Renewal, 2015 Decision, Spring Forum and Survey Feedback

President Berry stated that there are 5 members on the board, all are volunteer residents of Campton Township, appointed with 5-year term limits. The Campton Township Board of Trustees selects the board members. In 1990s the Campton Township Board decided it was in the best interest of the township citizens to make a solid waste district. In 2000, the first contract was written with a cycle of contracts every 5 years. In 2005 a Request For Proposal (RFP) was issued. Waste Management not only had the lowest cost, but provided the most services. That was when residents received the recycling bins free of charge. In 2010 there was another public forum and survey and it was decided that the CTSWDD would renew the contract with Waste Management. In 2014, the CTSWDD again asked residents to fill out a survey. It was posted online, a mailer was sent out, and the Village of Campton Hills sent an email blast with the CTSWDD address where the survey could be filled out. The survey results were posted online and with the information received from the residents CTSWDD decided to renew the contract with Waste Management again. In 2020, the current thinking is to issue an RFP for waste haulers to bid on but the future board will make that decision.

New Contract Key Element Overview and Improvements

Input from the April 16, 2014 Public Forum and the resident survey guided the CTSWDD in the construction of the new contract. The majority of the residents approved of the service Waste Management had provided so unless pricing was unreasonable Waste Management would again be the townships waste hauler.

Residents that didn't have large families wanted to pay less for waste removal which lead to the three programs now available. The three programs were explained by President Berry. Unlimited Take-All - \$19.95/month – 96 gallon trash cart with no sticker fees for extra bags outside cart.

Limited 64-Gallon - \$17.00/month – 64 gallon trash cart where each extra bag of trash would require a sticker costing \$2.85 apiece.

Limited 35-Gallon - \$13.00/month – 35 gallon trash cart where each extra bag of trash would require a sticker costing \$2.85 apiece.

Residents that do not choose a program will be automatically enrolled in the Unlimited Take-All program.

Resident enrollment has been extended one week so they must respond by April 1, 2015. The waste carts will be delivered during the month of July and billing for the new programs will begin August 1, 2015. After 4-6 weeks if residents have found they made an error in their waste cart size/program choice there will be a 1-2 week period, in September, where they can downsize or upsize the waste cart/program without paying a fee. After that there will be a \$15.00 fee to change cart size/program.

After the waste carts have been delivered and the exchange period has ended there will be a 1-2 week period where residents can upsize or downsize their recycling cart, in October.

Residents were also interested in a Subscription Yard Waste Program. The program that is being offered is \$145.00/season, requiring payment in advance, and runs from April 1 through November 30 each year. A 96-gallon Yard Waste-specific cart will be provided and there will be no sticker fees for up to 3 Kraft bags per week outside the cart. Additional bags beyond 3 per week will each require a sticker. To sign-up for this program call Waste Management at (800) 796-9696 to sign up. You cannot sign up on the website for this program.

Q & A Discussion

As residents were coming and going, some questions were asked multiple times. The question and answer will only be listed once.

Resident – They received a letter from Waste Management saying that they were previously on the Subscription Yard Waste Program and asking if they would like to be on the program again. They were never on the Subscription Yard Waste Program.

Mr. Kuerschner, WM Representative - This letter was sent out in error by the corporate office and to ignore it.

Resident – You said the Subscription Yard Waste Program runs from April 1 - November 30. Are the dates the same if you are not in the Subscription Program?

President Berry – Yes, stickers or subscription yard waste pick-up will run April 1 - November 30.

Resident – If I choose the 64-gallon waste cart how much can I have coming out of the top of the cart before I need a sticker?

Mr. Kuerschner, WM – It should be within reason. The 64-gallon waste cart will hold 2 - 3 garbage bags, but the lid should be able to mostly cover the cart.

Resident – Thanked the volunteers of the CTSWDD. He said he was at the Public Forum last April. He will be getting rid of a loveseat and a sofa. If he is on one of the limited programs will he have to use a sticker for each item?

President Berry – Yes.

Resident – He has a non-WM cart. What should he do with it?

Mr. Kuerschner, WM – Even though the carts appear to be the same probably are not the same size and/or design. Waste Management will only be servicing the WM-supplied carts because of durability, compatibility, liability and safety reasons.

Resident – Can WM recycle the non-WM for the residents?

Mr. Kuerschner, WM – He will check into it.

Resident – Does WM recycle the landscape waste?

Mr. Kuerschner, WM – Yes. It is taken to a landscape facility where it is composted.

Resident - Where can we purchase stickers?

Trustee Gordon - Jewel - NE corner of Randall Road & Route 38, St. Charles

Jewel - NE corner of Randall Road & McDonald, South Elgin

Jewel - Rte. 38 & Main Street, Elburn

Caputo's Fresh Market – on Randall Rd., just N of Silver Glen Rd., S. Elgin

Campton Hills Village Hall – on La Fox Road

Trustee Morgan – It will be added to the website FAQs.

Resident – He is getting rid of 2 or 3 boxes of books. Should he use 1 sticker or 2-3 stickers?

President Berry – If he does not choose the Unlimited Take-all then he will have to put one sticker on each box. If he chooses the Unlimited Take-All he can put out 1 box a week.

There is also the option of taking them to the 2nd Saturday of the month Kane County Recycling behind the Kane County Circuit Clerk building on Randall Road from 8 a.m. to noon.

Resident – Is it true that a trash cart plus service is going to cost more than I am paying now?

President Berry – Yes. If you are not renting a trash cart now you will be paying more.

Resident – Why can't I just buy the cart from WM outright?

Mr. Kuerschner, WM – Any program you choose you will receive a waste cart free.

President Berry - 67% of the township residents rent a waste cart from WM now. CTSWDD was looking for the best value for the majority of the residents.

Resident – If we put out recycled materials do we have to get the Unlimited plan?

President Berry – Recycling is bundled into each of the waste programs. We encourage recycling as much as possible. There will be a chance for you to get a larger recycling bin without the \$15.00 cart exchange fee in October. When we know the exact dates for the recycling cart exchange they will be posted on the website's Home Page.

Residents – These prices are on top of the \$70 per billing cycle I pay now?

President Berry – No. They replace the \$70 per billing cycle. The new contract starts April 1, the waste carts will be delivered in July, and the new billing will start August 1, 2015.

Resident - How many bags of garbage will a 64-gallon waste cart hold?

Mr. Kuerschner, WM – The 64-gallon waste cart will hold 2-3 garbage bags. The 35-gallon waste cart will hold 1-2 garbage bags. The 96-gallon waste cart will hold 3-4 garbage bags. He will check to find out the number of bags that will fit in each cart and it will be posted on the CTSWDD website FAQ sheet.

Resident - Is WM going to alert us when they are going to deliver and exchange carts.

Mr. Kuerschner, WM - Yes, right now the waste carts will be delivered in July, waste cart exchange in September, recycling cart exchange in October.

President Berry – Suggested a robo-call for each phase to Mr. Kuerschner.

Resident – What are other communities paying for Yard Waste programs?

President Berry – We have only had the sticker program in the past for Yard Waste. We did research on other communities on size and cost and what they were doing. We will research and find out what other communities doing or paying for yard waste service, either sticker or subscription. We reserve the right as a board to get smarter with the help of the residents. When we find out that information we will post it on the CTSWDD website.

Resident – Do I have to subscribe to the Subscription Yard Waste Program?

Trustee Morgan – No, if you do not sign up for the Subscription Yard Waste Program, you can continue putting your stickered yard waste bags out. The Yard Waste Program was described (see above.)

Resident – Can we still use the Yard Waste Stickers from last year?

President Berry – Yes. You can use them for yard waste and if you have one of the Limited Waste Programs you can use them to tag the overflow bags.

Resident – Will we continue to have the same billing cycle?

President Berry – Yes, you will receive a bill every 4 months, just as before.

Resident – If I choose a small cart and spend a fortune on stickers can I change?

Mr. Kuerschner, WM - Yes, there will be a 1-2 week amnesty period in September when you can make the exchange without a fee. If you choose to change the size of the waste cart after that there will be a \$15.00 cart exchange fee.

Resident – If there is a rental cart fee, can we use our own cart?

No. The waste cart is not a rental, it is part of the program. Waste Management will only be servicing the WM-supplied carts because of liability, durability, compatibility and safety reasons.

Resident – If I have a 64-gallon cart that I am renting now will I have to call in July to keep my cart?

President Berry – If you sign up for the 64-gallon cart service you will keep your waste cart. You will not receive a new one.

Resident – They would like to have the Unlimited Take-All program but does not have the room for a 96-gallon cart. Is there some way that they can mark the 64-gallon cart as Unlimited?

President Berry – WM would have to solve for this one off circumstance.

Mr. Kuerschner, WM – He will investigate this situation and get back to that person.

Resident – He often puts scrap out and there is currently a 1-cubic yard waste product limit. For something like carpeting would he have to put a sticker on each bundle or 1 sticker for all?

Mr. Kuerschner, WM – If you have three to four 3-foot long rolls, one sticker should work. You could probably stick a couple of the bundles in the cart.

Resident – We don't use the recycling can we got from WM. We just put out a small bag of recyclables each week. We probably won't use the waste cart from WM either because we only put one bag out.

Mr. Kuerschner, WM – You should use the waste cart. The driver will look for the cart first.

Resident – Can't we have a sticker only program with no cart?

Mr. Kuerschner, WM – That is not a program that is in the contract for this area. He will investigate this but thinks that they will have to use the cart.

Resident – What are the specifics of the contract, length, price increases, etc.

President Berry – it is a 5-year contract with no renewal guarantee. There are some modifications and tweaks that can be made. For instance, we have the option in the future to go to a table scrap/organics program. There is a 3% annual price increase. If there is a legislative change that would cause an increase, WM will have to give a 90-day notification of that increase.

Resident – If we select the 96-gallon cart, Unlimited Take-all it will mean a \$10 increase on my bill. Is that correct?

President Berry – If you are not currently renting a waste cart, then yes, that is correct. For 67% of our residents that already rent a waste cart it will be 1-cent increase per month. For those residents that choose the 35- or 64-gallon Limited-volume program there will be a decrease.

Resident – Are the Yard Waste stickers the same ones that we will use for extra refuse in the 35- or 64-gallon programs?

President Berry – Yes, the same stickers will be used for both.

Resident – There are times when I don't want to leave the cart at the curb, like when I go on vacation. Can I just sticker a bag that week?

Mr. Kuerschner, WM – He will look into the procedure for that instance.

Resident – Can I select to get a 96-gallon recycling cart when I choose the 64-gallon waste cart?

President Berry – No, the recycling cart exchange will be at a later date. It will be posted on the CTSWDD website.

Resident – I don't want the 96-gallon cart but I want to keep the Take-all service. Is that an option?

Mr. Kuerschner, WM – No.

Resident – Did CTSWDD go to bid or renegotiate with Waste Management?

President Berry - In this case we renegotiated with Waste Management. In 2005

Trustee Phillips – CTSWDD hired a consultant, Walter Willis, who is in charge of Lake County Solid Waste. We had him the report on the fairness of the pricing compared to other communities. The WM prices and services were better than many other communities. WM has a fair price at this time. From our surveys we found that residents for the most part had comments about WM For the 2020 contract CTSWDD will go out to bid.

Resident – When we take our garbage to the street it is 650 ft. uphill. We don't want even a small cart. We just take a brown paper grocery bag now. Now we must get a cart out there. Does WM have an option for us?

Mr. Kuerschner, WM – He will look into the procedure for that instance.

Resident – I see that billing is remitted back to either Carol Stream or Phoenix, AZ. Where should we be sending our payment?

President Berry – Follow what is on the bill you are paying.

Resident – I am interested in the Subscription Yard Waste Program. If it starts April 1, can we call prior to April 1 so we will have the cart at the beginning of the program?

Mr. Kuerschner, WM – You can call WM on Monday (03/23) but it will be about a week before the cart will be delivered.

Resident – He was told that apples are not yard waste by WM customer service. He was told they were garbage.

Mr. Kuerschner, WM – The true definition of yard waste is grass and clippings. He will make sure that apples are not yard waste.

Residents – He came from a village that has a company that comes out once or twice a year to wash out the waste carts. Does WM have this service?

Mr. Kuerschner, WM – WM doesn't offer that service. He suggests Spic 'n' Span and rinsing it with water.

Resident – What about sod, rock and dirt. Are they Yard Waste?

President Berry – Sod, rock and dirt are also not part of the yard waste program.

Call Sam Gallucci, Campton Township Highway Commissioner.

Resident – We used to be required to keep a certain amount of space between the cart and other carts of containers. Should we still keep them 4-feet apart?

President Berry – It says on the lid of the cart to keep them 3-feet apart so the trucks mechanical arm can pick it up.

Resident – Is the survey the sign-up?

President Berry - Yes, just fill out the survey. Nothing else is required. If you do not feel comfortable filling out the survey or know a neighbor that does not have internet access, Waste Management can be called at 1-800-796-9696.

Resident – When will the carts be delivered?

Mr. Kuerschner, WM – Probably mid-July. We don't know yet if it will be the same day as your waste pickup.

President Berry – It was the same day when the recycling carts were delivered.

Resident – I currently am renting a 64-gallon cart. How do I know that I will get the 96-gallon cart?

President Berry – If you do nothing, you will get a 96-gallon waste cart. You can also complete the survey online or call Waste Management requesting Option 1 (Unlimited Take-all).

Next Steps and Time Line

President Berry – Went through sign-up process again. Reviewed approximate time line: waste cart delivery in July, waste cart exchange in September and recycling cart exchange October. When exact dates are known they will be posted on the CTSWDD website and a robo-call will be made.

Q & A Discussion

None.

Thank You and Forum Close

President Berry – Thanked everyone for coming and hoped that their questions were answered. For those questions that weren't answered we will look into them. You can leave your name and phone/email or send an email through our website.

Adjournment

At 12:11 p.m. Trustee Gordon made a motion to adjourn the Public Forum, seconded by Trustee Phillips, motion carried on a unanimous vote.