

**Campton Township Solid Waste Disposal District (CTSWDD)**  
**Meeting Minutes for the regular meeting of**  
**August 19, 2015      7:30 p.m.**  
**held at Luau Coffee, 40W301 Route 64, Campton Hills, Illinois**

**A. Call to Order**

President Berry called this regular meeting of the Campton Township Solid Waste Disposal District to order at 7:31 p.m. President Jack Berry, trustees Mark Gordon, Robert Knowlton, Denise Morgan and Dave Phillips were in attendance.

**B. Pledge of Allegiance**

President Berry led the group in the Pledge of Allegiance to the American Flag.

**C. Welcome General Public and Guests**

Steven Cartwright, 6N874 Balmoral Lane, St. Charles, IL  
Debby Ballot, 4N605 Snowbird Court, Campton Hills, IL  
Vaughn Kuerschner, Waste Management, Public Sector Representative joined meeting at 8:15 p.m.

**D. Public Comments**

Mr. Cartwright had no comments at this time.  
Ms. Ballot had no comments at this time.

**E. Meetings**

**1. Campton Township Board Meeting**

President Berry and Trustee Phillips attended the meeting. Township Supervisor John Kupar indicated that Office Administrator Louise McKay commented on the number of calls received by the Township Administrative Office in regards to the trash cart rollout. These calls were passed on to CTSWDD trustee Knowlton and Trustee Phillips, who responded to each call. President Berry thanked the township for their help and support. There was a greater than 90% success ratio for the rollout. Trustee Knowlton said he received less than ten calls between Campton Township and the Village of Campton Hills.

**2. Village of Campton Hills Board Meeting**

The Village of Campton Hills Board meeting was not attended.

**F. Review and Approval of Minutes of July 21<sup>st</sup>, 2015 Meeting**

Minutes of the July 21, 2015 regular meeting were presented. Trustee Gordon made a motion to approve the minutes, seconded by Trustee Knowlton. A vote was taken and the motion passed unanimously.

**G. Review and Acceptance of Reports**

**1. Treasurer's Report**

**i. Report of Current Balances**

Checking Acct. Beginning Balance:	\$ 494.61
1 Credits: transfer of funds from Money Market	\$ 3,000.00
0 Debits:	\$ .00
Ending Balance:	\$ 3,494.61

Money Market Beginning Balance:	\$ 14,679.54
1 Credits: monthly interest:	\$ .61
1 Debits: transfer of funds to Checking Account	\$ 3,000.00
Ending Balance:	\$ 11,680.15

Trustee Phillips moved \$3,000.00 from the Money Market Account to the Checking Account to cover future bills.

Trustee Gordon made a motion to approve the Treasurer’s Report, seconded by Trustee Knowlton. A vote was taken and the motion passed unanimously.

**ii. Presentation of Outstanding Bills**

The invoice for attorney’s fees has not yet been received so it was not paid.

**iii. Vote to Pay Outstanding Bills**

None.

**2. Monthly Reports - Waste Management Data**

**i. Tonnage Report**

Trash and Yard Waste again showed greater volume compared to the last two months or prior same month in prior years. Last month Trustee Morgan noticed that a detail line, B14M, was added in June to the WM Tonnage Report. President Berry asked Vaughn Kuerschner, Public Sector Representative from Waste Management to supply details on this addition and depending on reason for this change may ask that all totals for prior months/years be adjusted since CTSWDD created reports comparing totals for 5 years. No information was received.

**ii. Missed Pick-Up, Complaints and Unresolved Report**

There were 31 issues reported, 8 were waste cart choice related. There was a surprising number of missed pick-ups for yard waste. There are no current issues that need follow-up by CTSWDD or WM.

Last month one complaint was about a driver that acted inappropriately with an upset resident. Vaughn Kuerschner, WM, said that the driver was talked to about this.

**3. Residents’ Queries**

Trustee Knowlton and Trustee Phillips took all the calls and e-mails from unhappy residents. Everyone was responded to and all satisfied with the solution after their conversation. Many of the residents’ cart issues needed follow-up from Waste Management which were handled by Vaughn Kuerschner at WM.

## H. Old Business

1. **Contract Communications** – Vaughn Kuerschner, Public Sector Representative, WM  
The new Services Stickers have replaced the Yard Waste Stickers at all locations selling the WM stickers. The new price is \$2.85 each.

CTSWDD was supplied with two Swap Reports from WM:

1. Customers that did make a choice or made a choice but it was not what they expected. The carts will be exchanged in October without a charge.
2. Customers that made a choice, but were not happy with the cart choice when delivered. Carts were swapped out and customer was charged \$15.

Four items need follow-up from Mr. Kuerschner:

1. CTSWDD still needs resolution on the additional detail line, B14M, added in June to the WM Tonnage Report.
2. WM Customer Service Representatives are often not using the correct script when speaking to Campton Township residents. Many times WM CSRs were putting blame on Campton Township for problems that arose with the trash cart rollout.
3. Residents that called asking to be put on the list for trash cart size exchange in October were told they would have to call back in October. CTSWDD believes they should not have to call in again. Mr. Kuerschner explained that after many people use the cart for a month or two they find that they would really rather keep the cart they received.

## 2. Action Item List review

Action Items that were closed follow:

- Received the list of residents that responded to WM's SurveyMonkey for waste cart size/choice of plan. CTSWDD responded to all resident inquiries and, if necessary, passed them on to WM for resolution.
- President Berry sent application to 2<sup>nd</sup> citizen interested in the open trustee position, followed up with a phone call when application was not received. No reply.

## I. New Business

### 1. CTSWDD Web Site hosting

This item was tabled. Intersites, Inc. will be asked to attend the next meeting.

## J. Adjournment

At 8:51 p.m. Trustee Gordon made a motion to adjourn the meeting, seconded by Trustee Morgan, motion carried on a unanimous vote.

## Next Regular Meeting

The next regular CTSWDD meeting will be Wednesday, September 16, 2015 at 7:30 p.m. at Luau Coffee, 40W301 Route 64, Campton Hills, IL.